

Tracy Doaks President & CEO MCNC

Tracy Doaks is President and CEO of MCNC, the technology nonprofit focused on delivering high performance Internet and networking, cloud services, cybersecurity, and other essential technologies for communities throughout North Carolina. MCNC's nearly 4,500 mile backbone, the North Carolina Research and Education Network (NCREN), supports community anchor institutions in all 100 counties.

Prior to joining MCNC in August 2020, Tracy was state chief information officer and secretary for the N.C. Department of Information Technology where she led the state agency responsible for all IT procurement, state cybersecurity, operational services, broadband infrastructure, solutions division, data analytics center, the N.C. 911 Bo



infrastructure, solutions division, data analytics center, the N.C. 911 Board and strategic IT planning.

She joined NCDIT in November 2015 and served as chief deputy state chief information officer and chief services officer until her appointment as state CIO in February 2020.

Prior to joining NCDIT, Tracy worked for Duke Medicine where she served as the senior director of service delivery. Her primary responsibilities included providing leadership and oversight in the execution and delivery of application and infrastructure services for all of the hospitals, clinics, School of Medicine and School of Nursing. Tracy previously worked for the state of North Carolina as assistant secretary of Information Technology and CIO for the North Carolina Department of Revenue, where she led all aspects of strategic IT planning, implementation, operations, support and risk management. In addition, her past work experience also includes managing clinical informatics and analytics at Blue Cross Blue Shield of NC and developing systems at Accenture.

Tracy earned a Bachelor of Science degree in Industrial Engineering from North Carolina State University and then went on to earn her CIO certification from the UNC School of Government. Additionally, she received the 2018 Public CIO Award from NC TECH and the 2016 Distinguished Alumnus Award from North Carolina University's Edward P. Fitts Department of Industrial and Systems Engineering.

In addition to chairing the N.C. Information Technology Strategy Board, Tracy serves on the board of the CORRAL Riding Academy, Triangle Technology Executive Council, Association of IT Professionals and NC State's Computer Science Strategic Advisory board. Previous leadership roles include chair of the MCNC Advisory Council.

Visit MCNC's CEO's Corner for more information on the great work MCNC is doing.