Susan C. McLeod
Vice President of Data Centers, North America
Hitachi Energy

Susan McLeod is a Senior Executive with over 25 years of experience in the technology sector, focusing on leading innovative transformations for large enterprises, with a specific focus on digital infrastructure, reliability, Disaster Recovery, and data centers. She has a proven track record of driving customer success, professional services, and cybersecurity initiatives within complex IT environments. Most recently, Susan has dedicated her career to the intersection of technology, specifically Generative AI, energy efficiency, and sustainable digital infrastructure, positioning herself at the forefront of the rapidly evolving data center, energy, and AI-driven industries.

Susan is currently the acting Vice president of Data Centers; North America focus for Hitachi Energy. Hitachi Energy is a wholly owned subsidiary of Hitachi Ltd., and global leader in electrification. In her most recent role, she is bridging IT and OT with critical US based Hyperscalers and Colocation providers. In this role, she is supporting Hitachi's goal of expanding their solutions and leading the next generation of energy-efficient, scalable solutions for the data center and digital infrastructure industries. Susan is focused on market development and bringing the "Voice of the Customer" into Hitachi Energy enabling continued innovation and expansion in the data center market. Prior to her focus in the Energy Sector, Susan was the Global Senior Vice President of Customer Success and Support at Hitachi Vantara, a $4B+ global leader in data infrastructure and digital/IoT solutions. In her role, she was responsible for overseeing global customer success, managing a $1B+ renewals/maintenance P&L, and leading over 1,000 employees worldwide. During her 16 years with Hitachi Vantara, Susan frequently presented to the Board of Directors and Executive Committee, providing strategic insights on customer experience and security risk management, as well as driving initiatives for innovation and security resilience. Her work as an Executive Sponsor for key clients involved leveraging her deep expertise in digital infrastructure leadership, with a particular focus on global markets like India and China where cybersecurity and risk management remain top priorities.

Susan also brings a wealth of experience in cybersecurity and risk management from her time as a Professional Services leader at Symantec, where she led large-scale cybersecurity initiatives for global clients. Earlier in her career, as Global Brand Manager at IBM, she successfully drove global server product launches for the high-volume Intel based server segment.

In addition to her executive roles, Susan is dedicated to advancing equity within the technology industry, actively supporting women and minority groups through initiatives such as the Women's Alliance for Knowledge Exchange (WAKE) and serving on Talent Equity boards. She is also a candidate for an MBA at UNC Kenan-Flagler Business School, where she was selected as a Forte Fellow for leadership excellence and diversity advocacy.

Susan resides in North Carolina with her husband and looks forward to continuing her work in shaping the future of energy-efficient, scalable data center solutions.