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Nondiscrimination Policy

MCNC provides Internet services to Community Anchor Institutions (CAIs – organizations such as schools, community colleges, other institutions of higher education, and community support organizations) in an open, non-discriminatory manner. Any CAI within the MCNC service area is eligible to connect at reasonable rates and terms. As a middle-mile provider, MCNC uses several upstream Tier 1 Internet service providers that provide full access to the public Internet. MCNC does not make any distinction in its treatment of customer traffic based on application or content.

In some areas, MCNC also provides lit capacity and other middle-mile services to private-sector middle-mile operators and wholesalers in an open, provider-neutral and non-discriminatory fashion. Any middle- or last-mile provider or wholesaler within the MCNC service area is eligible to connect at reasonable rates and terms, at locations where services are available.

February 2020 Page 1 of 1